SECTION VIII.

Risk Based Managed Care Medicaid

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Neighborhood health care providers dedicated to improving the well-being of Hoosier Healthwise families.
MDwise Hoosier Healthwise Program

For a detailed description of the MDwise Hoosier Healthwise Program, please refer to your MDwise Provider Manual. To obtain a copy of the MDwise Provider Manual please visit the MDwise Web site at http://www.mdwise.org.

Please contact the St. Francis Health Network's office with any questions at the following address and/or telephone number:

MDwise St. Francis
112 North 17th Avenue, Suite 210
Beech Grove, Indiana 46107
Fax: (317) 782-6922

Kelly Carman, RBMC Program Coordinator
(317) 782-7413

Diana Poore, Manager of Provider Relations
(317) 782-6553
Why Participate as a PMP in MDwise St. Francis?

- SFHN is directly involved in decision-making for the development of MDwise clinical and administrative policies, as well as pay for performance initiatives.
- SFHN reimburses Primary Medical Providers (PMPs/PCPs) fee-for-service Medicaid fee schedule and there is no capitation or withhold.
- Precertification and referral requirements for MDwise St. Francis members are similar to the other SFHN HMO plans.
- St. Francis has a 15-year proven track record providing quality service to South-Central Indiana providers.
- St. Francis has been a MDwise Delivery System since 1995, just one year after Hoosier Healthwise was created.
- SFHN processes and pays your claims, so your office will submit claims directly to us.
- St. Francis listens to our providers and report; regard complaints as opportunities.
- Resource Kit available with a number of helpful tools for managing patients in the MDwise program.
- Our own TPA with focus on Managed Care Organization (MCO) risk health plan administration.
- Support St. Francis mission and values.

The following is a general program overview and description of the Indiana Health Coverage Programs.

Indiana Health Coverage Programs (IHCP)

- Hoosier Healthwise (began 1994)
  - RBMC (State Contracts with MCOs)
    - Maximus, MDwise, Anthem, Managed Health Services
- Care Select (began 2007)
  - PCCM (State Contracts with CMOs)
    - Maximus, MDwise, ADVANTAGE Health Solutions, EDS
- Other (Traditional and 590)
  - Fee-for-Service (FFS)
- Healthy Indiana Plan (HIP) (began 2008)
  - MDwise with Americhoice, Anthem

Healthy Indiana Plan
- EDS – Claims ADVANTAGE Health Solutions – Prior Authorizations
**The Hoosier Healthwise System:**

Effective January 1, 2000, the Indiana Medical Assistance Programs were renamed the Indiana Health Coverage Programs (IHCP). Hoosier Healthwise, which consists of both Medicaid and CHIP members, is one part of the Indiana Health Coverage Programs.

MDwise participates in the managed care (RBMC) portion of Hoosier Healthwise. When it first began, Hoosier Healthwise only referred to managed care. The term Hoosier Healthwise has been broadened to include not only the managed care components, but other Indiana Health Coverage Program benefit packages as well.

The Office of Medicaid Policy and Planning (OMPP) and the Children’s Health Insurance Program (CHIP) office work together to set policies for Hoosier Healthwise. The State contracts with a state enrollment broker called Maximus to employ Benefit Advocates who educate and enroll members in the program.

**Hoosier Healthwise Program Overview:**

The Hoosier Healthwise program provides coverage to children, pregnant women and low-income families. As of January 1, 2000, Hoosier Healthwise was expanded and redefined to include several benefit packages as shown below:

**Hoosier Healthwise Benefit Packages:**

- **Package A-Standard Plan.** Full coverage for children, low-income families, and some pregnant women.

- **Package B-Pregnancy Coverage Only.** Pregnancy related and emergent/urgent care services for some pregnant women.

- **Package C-Children’s Health Plan.** Preventive, primary, and acute care services for some children ages 19 and under.

- **Package D-Hoosier Healthwise for People with Disabilities (HHPD) and Chronic Illnesses.** This package is not currently available. It was closed on December 31, 1999, and has not been reopened as of this date.

- **Package E-Emergency Services Only.** Individuals enrolled in this package are only eligible for emergency services, including newborn delivery.

**PLEASE NOTE:** Only Packages A, B, and C are included in the managed care portion of Hoosier Healthwise. Package E members should never be assigned to a doctor. If this happens, please call MDwise Customer Service Department at (317) 630-2831 or 1-800-356-1204.

The State’s goal is to enhance members’ health status by improving access to primary and preventative care and all necessary health care services; encouraging quality, continuity and appropriateness of medical care; and arranging for or administering services in a cost effective manner.
Risk-Based Managed Care (RBMC):

In the risk-based managed care system, OMPP pays contracted managed care organizations (MCO’s), such as MDwise, a capitated monthly premium for each Hoosier Healthwise member in the MCO’s network. The capitated premium is actually calculated to cover the cost of care and services provided to members in the MCO’s. The care of Hoosier Healthwise members enrolled in the MCO is managed by the MCO through its network of Primary Medical Providers (PMPs), specialists, and other providers of care who contract directly with the MCO.

For the period January 1, 2007, to December 31, 2010, OMPP has contracted statewide with the following RBMC plans: MDwise, Managed Health Services (MHS), and Anthem. Under the new contract, PMPs may contract with more than one MCO. Hoosier Healthwise recipients may pick a plan and then a PMP or Hoosier Healthwise recipients may pick a specific provider and then enroll in the plan of which that provider is a member.

MDwise Overview:

MDwise is a not-for-profit corporation that began its operation in 1994, when it was established as the Central Indiana Managed Care Organization, Inc. (CIMCO). It was formed specifically to help several major Indianapolis hospitals and their affiliated physicians deliver a provider-directed, cost-effective approach to managed care services for Hoosier Healthwise members.

CIMCO was created to be a cooperative effort among three of Central Indiana’s leading hospitals-Wishard Hospital, Indiana University Medical Center and Methodist Hospital (now Clarian Health Partners). From the beginning, St. Francis Hospital & Health Centers and numerous community-based clinics and independent physicians have been key parts of the network. In 2001, CIMCO teamed up with its then current health maintenance organization (HMO) partner, IU Health Plan, to create MDwise.

On January 1, 2007 MDwise acquired IU Health Plan (IUHP) from IU Health, Inc. Shortly after the acquisition, IUHP merged with and into MDwise, leaving MDwise as the sole surviving entity. As a result of the merger, MDwise assumed IUHP’s Indiana HMO license and became a party to the Hoosier Healthwise contract with the State of Indiana. MDwise also recently won a new State contract for the Hoosier Healthwise program, under which they undertook a statewide expansion. MDwise providers currently serve more than 270,000 Hoosier Healthwise members with over eighty-five percent of which are infants, children and teenagers.

MDwise Delivery Systems:

- MDwise Wishard: Wishard Hospital (Marion County)
- MDwise Methodist: Methodist, Riley, Indiana University Hospitals (Marion County)
- MDwise St. Francis: St. Francis Hospitals (Marion, Johnson and Morgan County)
- MDwise ProHealth: Community Hospitals (Marion County)
- MDwise Saint Margaret Mercy: Saint Margaret Mercy Hospital, St. Anthony Hospital (Lake, Porter and LaPorte County)
MDwise St. Catherine: St. Catherine Hospital, Community Munster, and St. Mary’s of Hobart (Lake County)

MDwise Select Health Network: Bremen Hospital, St. Joseph Regional Medical Centers (South Bend, Mishawaka, Plymouth)

MDwise St. Vincent: St. Vincent Hospital in Indianapolis (Marion County)

MDwise Hoosier Alliance, An AmeriHealth Mercy Company: Independent and PHO-based healthcare providers and hospitals (Statewide)

What MDwise Offers:

MDwise has a variety of programs and capabilities to meet the special medical and social needs of the Medicaid population. MDwise also offers nine extra programs to help our members stay healthy starting with BLUEBELLEbeginnings for pregnant women and their newborns; and progressing through the stages of our members’ lives with programs such as MS. BLUEBELLE’s club for kids and TEENconnect. MDwise also has disease management programs for its members, focusing on asthma, diabetes, pre and postnatal care.

MDwise Goals:

MDwise’s goal is to help physicians and provider networks provide Hoosier Healthwise patients with a full range of cost-effective, quality care. An equally important function is that MDwise helps patients understand their responsibilities in the effective use of the Hoosier Healthwise system. This is accomplished through the member handbook and periodic newsletters and mailings, as well as outgoing member education calls when a provider advises there is potential problem. MDwise is dedicated to removing the barriers to health care inherent to the Hoosier Healthwise population and assisting its providers in supplying members with accessible, quality health care. MDwise delivers a provider-directed, patient-focused approach to managed care services for Hoosier Healthwise patients.
<table>
<thead>
<tr>
<th>Description</th>
<th>Hoosier Healthwise MDwise St. Francis</th>
<th>Care Select (formerly Medicaid Select) Advantage MDwise</th>
<th>Healthy Indiana Plan (HIP)</th>
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<tr>
<td>Description</td>
<td>Hoosier Healthwise is Indiana's health care program for children, pregnant women, and low-income working families. It is a health care program administered by the Indiana Family and Social Services Administration. The goals of Hoosier Healthwise are to: • Ensure access to primary and preventive care services • Improve access to all necessary health care services • Encourage quality, continuity and appropriateness of medical care • Provide medical coverage in a cost-effective manner</td>
<td>Care Select is a care management program created by the Indiana Family and Social Services Administration (FSSA) to serve Hoosiers. Care Select will: • Tailor benefits to people more effectively • Improve the quality of care and health outcomes • Control the growth of health care costs • Provide a more holistic approach to member’s health needs</td>
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<td>Eligibility Requirements</td>
<td>• Based on family income, children up to age 19 may be eligible for premium-free coverage, or low-cost coverage under Benefit Package C. • Pregnant women can be eligible for full coverage under Package A, or for pregnancy-related coverage under Package B, depending on family income and assets.</td>
<td>• Aged • Blind • Physically and mentally disabled • Members receiving adoption assistance • Members in the Waiver Program • M.E.D. Works participants</td>
<td>HIP is for uninsured Hoosier adults between the ages of 19-64. Parents or caretaker relatives of children in the Hoosier Healthwise program are likely candidates for HIP.</td>
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